

FLEXIBLE CANCELLATIONS TERMS & CONDITIONS:

These Terms and Conditions, pertaining to the 'Flexible Cancellation' Program, are integrated into the terms and conditions governing your purchase. In the event of any inconsistency between these Terms and Conditions and the terms and conditions of your purchase, the Terms and Conditions of the booking or reservation platform where you made your purchase, or the terms and conditions of the event owner or operator identified on the booking or reservation platform, Tahoe Snowmobiles & Tubing, these Terms and Conditions will take precedence.

DEFINITIONS:

In these Terms and Conditions:

- "You," "your," and "Customer" denote the individual who acquired a ticket, reservation, or registration for an activity ("activity") from Tahoe Snowmobiles & Tubing to and paid the fee specified by Tahoe Snowmobiles & Tubing to partake in the Flexible Cancellation Program
- "We," "us," and "our" refer to Tahoe Snowmobiles & Tubing.

FLEXIBLE CANCELLATION OVERVIEW:

By choosing to participate in the Flexible Cancellation Program and paying the associated fee, you are agreeing to the Terms and Conditions below:

- We will provide a limited 'Flexible Cancellation' Fee, as described in these Terms and Conditions, above and beyond our Standard Cancellation Policy for the activity. Our Standard Cancellation Policy typically dictates that all sales are final and nonrefundable at the time of purchase.
- This limited Flexible Cancellation Fee grants you the right to receive a refund of the Net Ticket Price (as defined below) if you are unable or choose not to partake in the Event for any reason, provided that:
 - Your refund request reaches us at least 24 hours prior to the activity Start Time, as set by us.
 - No exclusions specified in these Terms and Conditions apply.

- All other prerequisites stipulated in these Terms and Conditions are met.

All cancellation requests must be submitted at least 24 hours prior to the Activity Start Time. Cancellation requests made less than 24 hours before the Event Start Time will not be eligible for a refund.

Coverage and Exclusions:

The Flexible Cancellation Program exclusively covers the Net Ticket Price you have paid to Tahoe Snowmobiles & Tubing and does not encompass any travel expenses, other costs, or losses incurred by you or any other party, whether related to the activity or not.

To participate in the 'Flexible Cancellation' Program, you must pay a fee for each per-person ticket, reservation, or registration you purchase for the Activity. Enrollment in the 'Flexible Cancellation' Program is not permitted after the date of your purchase of the activity ticket, reservation, or registration unless written permission is granted by us. We retain the right to adjust the Flexible Cancellation Fee at any time without prior notice, although this modification will not affect Customers who have already paid the 'Flexible Cancellation' Fee.

Exclusion for Terrorism:

No refund will be provided if you opt to cancel your participation in an Event following an act of Terrorism or a threat thereof. "Terrorism" encompasses any activity involving, or preparations for:

- Disrupt any segment of the economy.
- The use or threat of force or violence.
- The commission or threat of a dangerous act.
- The commission or threat of an act interfering with or disrupting an electronic, transportation, communication, information, or mechanical system or any public utility. Where either or both of the following apply:
 1. Intimidate or coerce a government, civilian population, or any segment thereof

2. Further political, ideological, religious, social, or economic objectives, or express (or express opposition to) a philosophy or ideology.

Important Notice:

Participation in the Flexible Cancellation Program constitutes a waiver of Tahoe Snowmobiles & Tubing Standard Cancellation Policy, and it is not equivalent to purchasing insurance. You are not becoming an insured party under any policy held by the Tahoe Snowmobiles & Tubing or any other entity. The Flexible Cancellation Program does not serve as insurance for your ticket, reservation, or registration and is not intended to replace any existing travel, ticket, or other insurance coverage you may have. It is advisable to consult an insurance professional to assess your specific insurance needs.

Acknowledgment and Agreement:

By paying the Flexible Cancellation Fee, you affirm that you have reviewed and comprehended these Terms and Conditions and agree to be legally bound by them.

Refund Policy Overview:

As part of our Flexible Cancellation Program, you are entitled to a refund of the Net Ticket Price should you decide to cancel your participation in the activity, subject to the conditions outlined in these Terms and Conditions. To qualify, you must not fall under any exclusions specified, and you must fulfill all other requirements.

The term "Net Ticket Price" includes the entire sum paid for reservation for the activity, in addition to the amount paid for any items or products purchased from us in connection with the Event.

Please be aware that the Net Ticket Price does not cover processing fees or the expenses associated with items or products that have already been purchased before your refund request.

Additional Considerations:

The Flexible Cancellation Program exclusively covers per-person tickets, reservations, and registrations for which you have paid a Waiver Fee.

All refunds will be processed electronically to the original payment method used during the purchase or registration process. In cases of electronic payment failure, a check will be mailed to the address provided by you during the purchase or registration.

Our responsibility to reimburse you will be diminished to the extent that you receive reimbursement for any portion or the entirety of the Net Ticket Price from an insurer, sponsor, promoter, or any other third party.

CANCELING PROCESS

To initiate a cancellation, please ensure that your request is submitted a minimum of 24 hours prior to the designated activity Start Time. **Any cancellation requests received within 24 hours of the activity Start Time will regrettably not be eligible for a refund.** Click [HERE](#) to easily complete our cancellation form. If your request is approved Tahoe Snowmobiles & Tubing will refund you through your original payment method for the Net Ticket price. In the event your request is denied, we will aim to offer clarity regarding the decision made. For any inquiries please email tahoесnowmobiles@gmail.com