

# International Claim Association



This Diploma certifies that

**Penny G. Plouff**

has successfully met all the requirements of the  
ICA Education Program and is hereby entitled to use the designation  
**Associate, Life and Health Claims**

In testimony whereof we have hereunto set our names and  
caused the seal of the International Claim Association to be affixed  
December, 2002

*Rebecca L. Huerta*  
Secretary



*Franklin D. Best*  
President