

## ICPHC Conference Refund Policy

*ICPHC Planning Committee strongly recommends that attendees explore trip insurance when booking flights, hotels, etc. Please ensure that such insurance covers issues such as COVID-19 should that be of concern.*

Refund policy for cancellations after payment has been made for conference registration to International in person events:

30+ Days Prior\* to Conference: 100% Refund\*\*

15-30 Days Prior\* to Conference: 50% Refund\*\*

Less Than 15 Days Prior\* to Conference: No Refund can be Provided

\*The term "Prior to Conference" is defined as prior to the Monday of the week the conference begins. For ICPHC, that date is September 4, 2023

\*\* Less a 5% administration fee

The International Institute for Primary Health Care (IPHC-E), or any of its partners, third party contractors, shall not be held liable for failure of performing its reasonably expected conference obligations if such failure or delay is the result of an 'act of God', such as earthquake, hurricane, tornado, flooding, or other natural disaster, or in the case of war, action of foreign enemies, terrorist activities, labor dispute or strike, government sanction, blockage, embargo, or failure of electrical service, or community gathering or travel restrictions due to local and/or federal health advisories and recommendations.

IPHC-E shall not be held liable in the event the attendee/registrant is unable to attend and/or participate in the ICPHC conference as a result of illness (COVID-19 or otherwise), 'an act of God', such as earthquake, hurricane, tornado, flooding, or other natural disaster, or in the case of war, action of foreign enemies, terrorist activities, labor dispute or strike, government sanction, blockage, embargo, or failure of electrical service, or community gathering or travel restrictions due to local and/or federal health advisories and recommendations.

ICPHC-E cannot make exceptions to this refund policy. Speakers are strongly encouraged to substitute a colleague if they are no longer able to attend.