

GET TO KNOW YOUR *rideSMART* e-bike



KNOW YOUR RIDE

You will have the best experience if you know how to use your e-bike's capabilities and have a ride plan that includes where you will be riding, the total distance you'll be traveling, and the type of terrain you will be riding on.

MIND YOUR ENERGY USE

Extend your range by pedaling as often as possible, and conserving your bike's power to assist with acceleration, riding uphill and moving through traffic.

ridesmart tip

To attain the maximum range make sure to use the gear system and apply a lower level of pedal assist

The total range will vary based on several factors:

- the type of e-bike you rented
- the terrain & incline level
- your weight and height
- the wind speed
- use of the gear system
- the level of pedal assistance

Multi-day and weekly renters should charge the e-bike battery every night to have a full charge the next day. **If you run out of battery, you can still ride the e-bike like a regular bicycle.**

BIKE RESCUE - CALL 808-633-8553

If you purchased Bike Rescue, there will be no additional fees if you are within the West Maui boundaries (south of Honolua Bay, north of Olowalu).

If you didn't purchased Bike Rescue, a fee of \$60 per bike will be charged for rescue services within the boundaries. You will be asked for your reservation number, or the name associated with your reservation.

ridesmart tip

If your e-bike rental begins having mechanical issues, call Bike Rescue at 808-633-8553

rideSMART

FOLLOW THE RULES OF THE ROAD



RIDE TO THE RIGHT OF THE LANE AND IN THE SAME DIRECTION AS TRAFFIC. Always ride single file, NOT side-by-side when traveling with others.

FOLLOW TRAFFIC LIGHTS, SIGNALS & LANE MARKERS. Use hand signals when making turns and stopping.

STAY OFF SIDEWALKS, GOLF COURSE PATHS and any area marked "No Bikes".

USE YOUR LIGHTS AT DUSK AND DARK to increase visibility and safety.

ridesmart tip

ALWAYS ride single file, not side-by-side, and in the same direction of traffic.

KEEP YOUR BIKE SECURE & SAFE

- A lock and helmet are included with each rental free of charge. It is your responsibility to pick up and return these items.
- Store the e-bike in a safe location protected from the rain.
- If you get off your bike, be sure to lock the bike and battery to a stationary object.
- DO NOT change the lock combination. If you do this by mistake, please inform RideSmart Maui of the new combo.

ridesmart tip

Never leave your e-bike unattended. It should always either be with you, or locked securely.

BIKE RETURN

- Return your rental to **2530 Kekaa Drive** in Kaanapali no later than the time listed on your booking.
- **Multi-day & weekly rentals:** if your return time is 8:30am, please return the e-bike with a full charge.
- We love when customers come back with an e-bike smile. We know we have room to improve, and we welcome your feedback!

808-633-8553