

Charting a New Course with ModMed Podiatry

FAQs when considering a switch

Q: What types of devices run ModMed® Podiatry?

A: Windows, Android and Apple systems all run our software suite. You just need a web browser and/or an iPad to connect to the cloud, no onsite server maintenance or expenses required.

Q: Who is currently using ModMed Podiatry?

A: We have practices across the country currently using ModMed Podiatry. Visit modmed.com/resources/podiatry to see who's using the suite in your area.

Q: What is the recommended time frame for training before go-live?

A: Your dedicated onboarding team will get to know your practice and tailor its curriculum to match your needs. Therefore, we recommend budgeting about three months for training. Your training team will be with you every step of the way and will remain available to you post-go-live.

Q: Are there any cloud storage limitations?

A: You can store as much information as you like. There's no data limit, and there's no limit to how many patient charts you can store in the cloud.

Q: What carries over into the patient chart during data migration?

A: Types of data that can be migrated include patient demographics, clinical data, visit information, referring providers and institutions, facilities and staff member data, and scanned or digital documents. This is dictated by the terms of your data conversion agreement.

Q: Do I have to build any templates?

A: You won't need to build templates, but you will need to select your diagnoses and treatment methods to save them together as protocols. The podiatric content you'll use to create them is preloaded into the system.

Q: Our doctor already uses templates. Will templates be migrated?

A: ModMed Podiatry comes preloaded with diagnoses and plans that you can put together to create protocols, which act like templates in other systems.

Q: Can I dictate with ModMed Podiatry?

A: You may use your own dictation software and services in conjunction with ModMed Podiatry, or you can use our built-in solution. We also have dictation capabilities included for iPad.

Q: Can patients sign consent forms and other types of forms on the iPad?

A: Patients can sign consent forms digitally via iPad, and they'll be saved to the patients' charts with no need to print or scan. If your practice has preferred forms you're used to, you'll only need to scan them in once for future use in the system.

FAQs when considering a switch

Q: Will any billing information be migrated?

A: We can give you access to your legacy system to continue managing your A/R. We can't migrate your legacy billing information.

Q: Can we still use the same clearinghouse?

A: If you use TriZetto, you're in luck! ModMed Podiatry interfaces with TriZetto clearinghouse services as our included clearinghouse provider.

Q: Will we be able to go paperless?

A: ModMed Podiatry is designed to help you do just that. As you document, CPT and modifier codes will populate based on the data entered. Follow-up visits will also include suggested coding based on your documentation.

Q: Do you have online scheduling for patients?

A: We do. Patient Self-Scheduling allows patients to book themselves on your calendar directly, or you can allow your patients to request appointments that your staff confirm.

Q: Do you have appointment reminders?

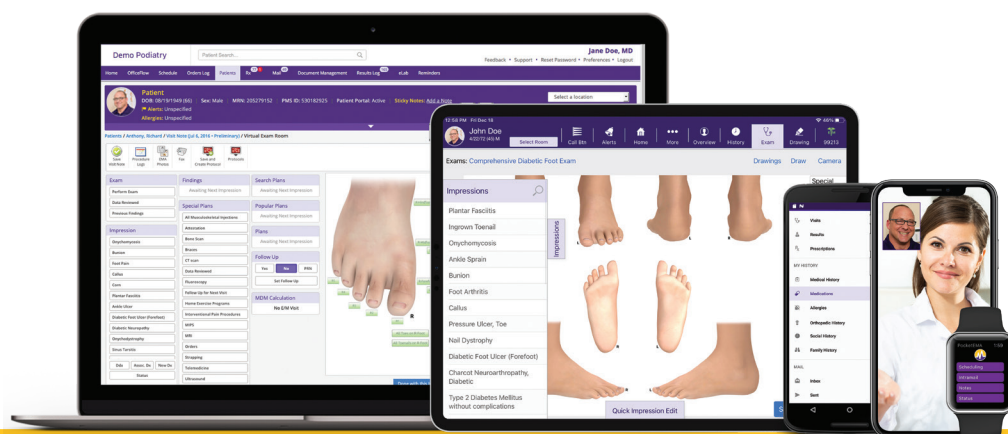
A: We offer system-generated phone, text and email reminders through our Practice Management software. This service includes recalls and no-show calls.

Q: Do you have a patient portal?

A: Our Patient Portal interfaces directly with our EHR. Any information a patient adds will be updated in the chart in near-real time. Patients can access the portal via web browser, our app for Apple and Android devices, or ModMed Kiosk.

Q: What sets ModMed Podiatry apart from my current system?

- A:**
- The clearinghouse, which is included
 - MIPS advising and registry interface
 - Built-in 3D anatomical atlas and camera
 - Artificial Intelligence that helps build your claim from your chart note



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