



Direct Cost  
Savings



Reduce RN  
Turnover



Improve Patient  
Experience



Capture Every  
Referral



## Who We Are

IntellaTriage is the nation's top provider of after-hours nurse triage services. We offer our services to hospice and home health providers, hospitals, physician groups, health plans, and specialty practices, 24 hours a day, 7 days a week. Our approach is purposefully unique; we believe that your patients should speak to a licensed, registered nurses with expertise in your specific field. IntellaTriage serves as an integrated partner in your practice, ensuring that your clients receive the highest quality of care at any time – day or night.

“Before we used IntellaTriage, we had an answering service who called our after-hours nurses when patients called in. Our nurses would often be in the middle of a patient visit and have to deal with other patient issues at the same time. It was stressful and inefficient. Since having IntellaTriage to answer our calls, it has made a world of difference! Their RNs are well trained in Hospice and Palliative Care, and they are able to triage patient calls promptly and effectively, ensuring patient comfort and relieving anxiety. Our nurses are so grateful for your service.”

- Clinical Supervisor at MemorialCare Hospice

# A Better Approach to After-Hours Care

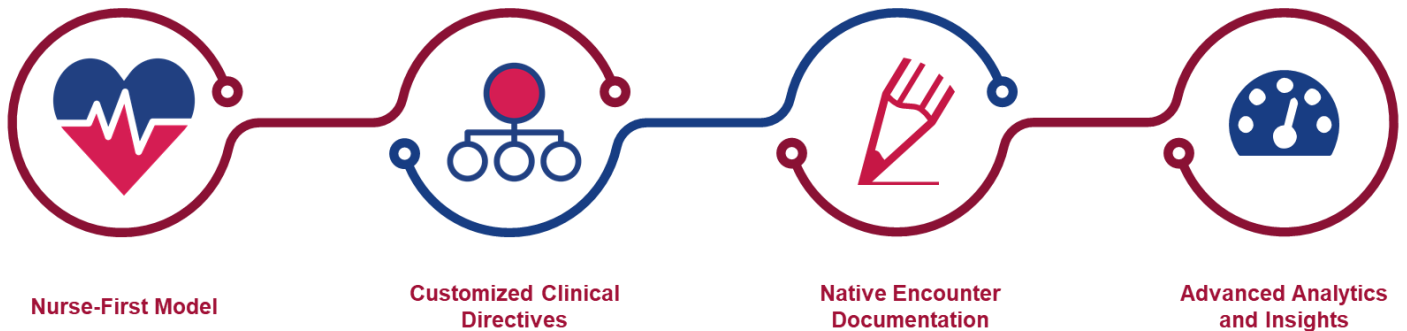
Health issues aren't restricted to 9 to 5 - with an after-hours nurse triage service, you can be there for your patients 24 hours a day, 7 days a week.

## What is Nurse Triage?

Nurse triage is the process of patient assessment to determine appropriate next steps within a defined plan of care. With this service, our registered nurses will make decisions about your patient's condition based on their current medical record. IntellaTriage conducts hundreds of thousands of nurse triage calls every year and has more than a decade of experience in this area. We provide the highest level of care to your clients at any time of day, any day of the year.

## Nurse Triage vs. Medical Call Center

"Medical call center" is a fancy way of saying answering service. Most medical call centers will direct patients to call back during business hours, send patients through labyrinths of automated menus, and play prerecorded messages. We believe your patients deserve better. At IntellaTriage, we direct patient calls to registered nurses in under one minute. This enables your patients to receive appropriate care, medically sound advice, and an excellent experience – day or night.



## Why IntellaTriage?

We've revolutionized the world of after-hours nurse triage. Partnering with IntellaTriage has helped our clients to save money, stop nursing staff burnout, improve patient experience, boost financial performance, and offer the highest quality of care. We create custom solutions designed to fit your needs. Our goal is to act as an extension of your services. We use a tailored approach to deliver compassionate, around-the-clock care through the clinical expertise of our registered nurses. Through a blend of your customized protocols and our leading-edge technology, we provide the best possible patient experience to hospice + home health, health plans, and providers nationwide.