



LIHEAP 2020 SUMMER COOLING SUBSIDY & CRISIS



“SUBSIDY” ELIGIBILITY

**Subsidy is a One Time Benefit per season*

- Jefferson County residents within **60% of 2019-20 State Median Income**

“CRISIS” ELIGIBILITY

- Jefferson County residents within **60% of 2019-20 State Median Income Guidelines**

—AND—

- Received a Disconnect notice from utility service provider, **or**
- Received a current bill with a past due amount, **or**
- Received an eviction notice if utilities are included in the rent, **or**
- Are within 10 days of running out of pre-paid electric service

July 1st - Oct. 30th*

**Or until funding is depleted.*

Income Guidelines	
Persons In Household	Maximum Gross Monthly Income
1	\$2,020
2	\$2,641
3	\$3,263
4	\$3,885
5	\$4,506
6	\$5,128
7	\$5,244
8	\$5,361
9	\$5,477
10	\$5,594

REQUIRED DOCUMENTATION

- ◆ Proof of **all household income** for the **prior month** (Ex. Food Stamp award letter, Social Security Award Letter, pay stubs, etc. or other proof of \$0 income).
Note: Zero Income forms are available at the LIHEAP “Drop Box” locations or online at www.louisvilleky.gov/LIHEAP
- ◆ **Social Security Card(s)** (or official documentation with Social Security Numbers) or **Permanent Residence card** (Green Card) for **each member of the household**; and
- ◆ Your **most current electric bill**, **OR** **statement from your landlord** if electric expenses are included in your rent.

Scheduling an Appointment:

1) Call 502-991-8391 or 2) go online at louisvilleky.cascheduler.com

At this time, all LIHEAP offices are closed to foot traffic. Clients will be served remotely through “Drop Boxes”.

- After **scheduling an appointment**, drop off all required documentation in a secure drop box on the day of your appointment, anytime between 8 a.m. and 12 p.m.; or 1 p.m. and 4:30 p.m. **Please submit copies**, if possible.
- Fill out the **Family Profile Forms** and the **Remote Processing Forms** that are provided at the drop box or found online at www.louisvilleky.gov/LIHEAP. Place the forms and your documentation in an envelope and drop into the secure drop box at the site you selected when making your appointment (listed below). Please label the envelope “LIHEAP”. **You will not need to wait at the site, a LIHEAP staff member will call you to process your application.**
- You will be contacted within 72 hours (3 business days) of your appointment time. The workers will make arrangements to return original documents if necessary.
- **For a full list of required documentation**, LIHEAP eligibility & other instructions, visit louisvilleky.gov/LIHEAP.

DROP BOX LOCATIONS

◆ Bridges of Hope Neighborhood Place 1411 Algonquin Pkwy., 40210	◆ Newburg Community Center 4810 Exeter Ave., 40218	◆ Nia Center (*Dropbox on 1st Floor) 2900 W Broadway, 40211
◆ South Central Neighborhood Place 4255 Hazelwood Ave., 40215	◆ Cane Run Neighborhood Place 3410 Lees Ln, 40216	◆ Ujima Neighborhood Place 3610 Bohne Ave., 40211
	◆ East Government Center 200 Juneau Drive, 40243	

Applicants will be assessed for both programs and may receive benefits from both programs if eligible.