WC3 Academy

Frequently Asked Questions:

Q. Will this help me pass my ICC Exam?

A. YES, without a doubt. Our training not only provides you with a foundation to building your code knowledge upon, but our practice quizzes and exams will test your knowledge, and simulate content and time frames associated with actual ICC Exams. Similar training provided by WC3 has resulted in an 82% pass rate.

Q. How long do I have access to these materials once I purchase a course?

A. Each course purchase provides you with **120 days** of access in which to complete the course. If you get partially complete and need an extention contact Academy@wc-3.com for special pricing.

Q. I just need practice exams. Where should I go?

A. We're in the business of preparing code professionals for their future careers, in addition to passing ICC exams. If you just want a practice exam, feel free to register for a class, and skip the video modules, but we don't recommend it.

Q. Can I get a refund?

A. Yes, if you register for the wrong course, or chose to cancel within the first 24 hrs. we will be happy to refund 100% of your money.

Q. Do I need to buy any books for your course?

A. This is a tricky one. The short answer is YES. All courses associated with ICC exams essentially require you to purchase a paper copy of the relevant code book. Each course outlines what references you will need. The reasoning behind this is that ICC exams are open-book. Without the book you would need to memorize countless code sections. It's just not worth the effort. With that said, whenever possible public access code links are provided with each course. You can read the code books online, learn and study, but this will not be an aid on the certification exams.

Q. What can I print or download?

A. The materials in this course are protected and copyrighted. Occasionally there will be resources, links, or other documents that you can download and print for reference, or assistance in studying for your exam. The videos can't be downloaded, the quiz and exam questions are also protected.

Q. Can I show these materials to a group of people?

A. You have purchased the course as an individual. We would love for you to show-off the courses to colleagues, coworkers, and other code professionals- that's 100% ok. With that said, a city or organization can't purchase a single course for an entire building department or group; however, we would be happy to offer special pricing for groups, simply email Academy@wc-3.com.

Q. Is there a guarantee that I will pass?

A. Unfortunately, there is no way for us to make that kind of guarantee. As we encourage in the courses, for every hour of video instruction you receive, you will need to put in two hours of your own study time. It's what you do outside of class that makes the difference. Put in the work and you are likely to pass.

Q. Is there a certificate of completion?

A. Yes, each course has its own requirements for obtaining the certificate of completion. Most courses require that you watch the video segments, complete the quizzes, and pass the practice exam. At that point you will automatically receive a .pdf copy of your certificate. **Note: This is not an ICC certificate! It <u>does</u> award CEU's, but you will need to take the actual ICC certification exam as well.**

Q. How long is the course?

A. The courses consist of multiple modules. Most modules are design to be roughly 30-40 min. in length; however, some vary depending on content. Each module also includes a quiz and some suggested reading. We suggest 2 hours of outside study, for every 1 hour of content in the Academy. In the end, each course will vary in length, but could feasibly be completed in as little as 2 weeks.

Q. Is the course live or recorded?

A. These courses are recorded for the purpose of allowing you to start anytime you want, and access the materials on <u>your schedule</u>. At times you may see integrated learning opportunities, consisting of live webinars etc.

Q. Are the ICC exams easy?

A. Our experience has been that many of the ICC exams are not as hard as people imagine they will be, that is of course, when you're prepared. There are some very difficult exams, such as the Commercial Electrical. In short, our opinion is that "easy" is a product of preparation, and knowing <u>what to expect</u> makes all the difference. Our courses will get you ready.