

XCELERATE INTERNATIONAL – 2022

Shipping & Returns

All initial product orders can be returned for a full refund minus shipping and commissions within 30 days of the purchase date. All subsequent product orders can be returned and refunded minus a 20% restocking fee. To receive a refund, the following requirements must be met:

1. Product being returned must have been personally purchased by customer or member directly from Xcelerate International (XI).
2. The items must be in original and resalable condition.
3. Returns and refunds of opened product will not be accepted.
4. All returns must have a tracking number to verify and track returns

Reimbursement Procedure

1. All returns must be approved by XI and issued a Return Authorization Number by contacting support@xceleratefueltabs.com
2. Refunds will be credited back to the original credit card that the purchase was made.
3. Cancellation of customers membership will be assumed
4. Return shipping costs, including tracking number will be customers responsibility.

Resalable Products

Products will be deemed "Resalable" if all of the following elements are satisfied:

1. All Products must be unopened, undamaged, and in their original packaging.
2. Products are returned to XI within 10 days from the date of Return Merchandise Authorization number (RMA) for XI customer support.

Initial and Subsequent Orders

Initial orders are a customers / members first and original order. Subsequent orders are all additional orders.

Credit Card Disputes

All credit card charge disputes without first contacting support for an RMA number and tracking number as proof of return will be denied and rejected. Customer will be charged additional fees to cover charges XI was charged because of the customers dispute without first contacting support.